



## DATASHEET

### UNISON – INTERCOM MODULE



#### MAIN FEATURES

- ▶ Presentation of door status
- ▶ Remote unlocking/locking
- ▶ Queuing of calls and handling multiple calls simultaneously
- ▶ Unison workstation can operate as a 'virtual' intercom station
- ▶ Video verification
- ▶ Choose whether calls from specific intercom stations only will reach a given workstation
- ▶ Answer incoming calls
- ▶ Call out
- ▶ End a call

***Unison is a market leading platform with the ability to link various intercom systems in an efficient way. Unison uses the latest technology and offers a powerful and user friendly solution that suits all types of businesses and organizations.***

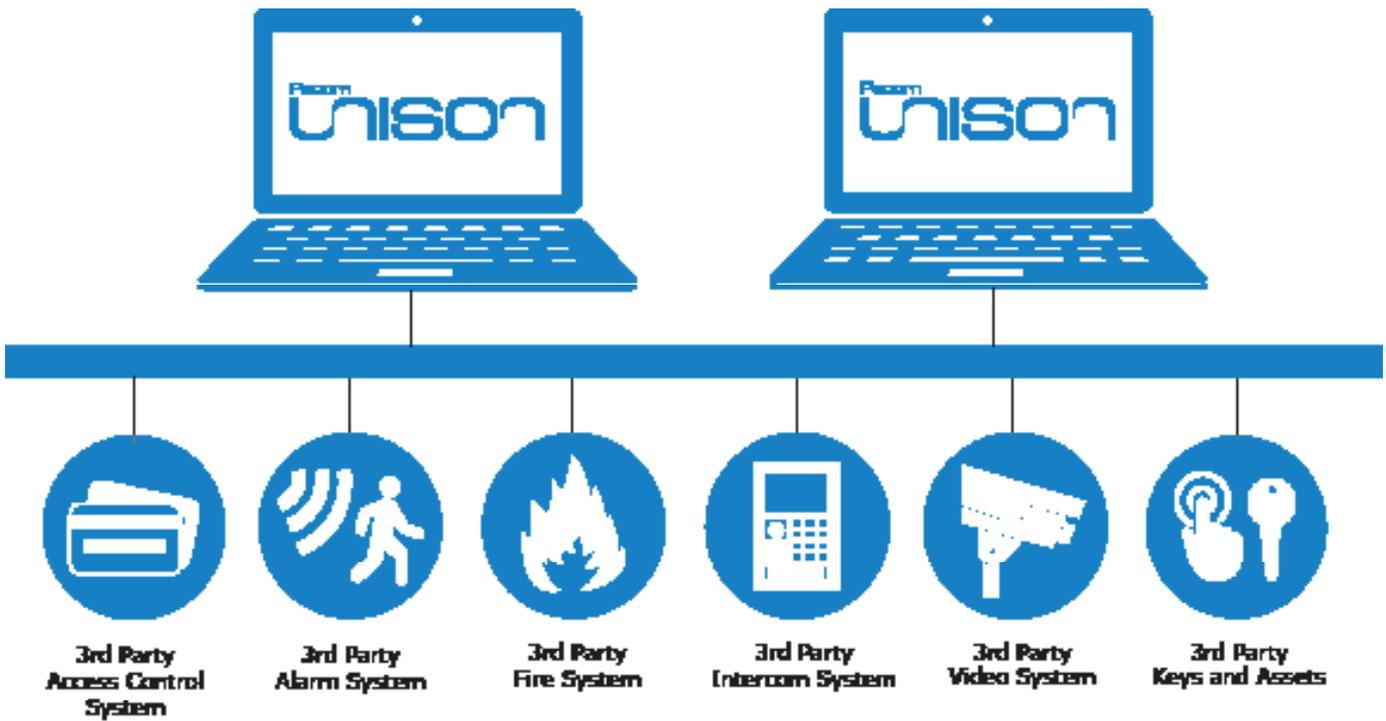
#### PACOM UNISON

PACOM Unison is designed to provide easy management of integrated systems to all kinds of businesses. This makes Unison a suitable solution for organizations and customers with high demands on flexibility and ease. Unison has support for a number of various intercom systems which are presented in a common user interface. Calls can be queued so that they can be answered in a logical and efficient manner. The status of each intercom device is monitored and presented on interactive graphical maps making it easy to identify the location of the call. If an access-controlled door has been associated with the intercom station, the operator can manually unlock to provide another layer of authentication.

#### OPEN ARCHITECTURE

Unison's ability to integrate to different subsystems enables organizations to preserve their original investments and consolidate them into a modern management platform. Unison's advanced design ensures that device drivers can be rapidly developed in line with new market opportunities and the core engine can be easily enhanced as technologies emerge. Unison is offering full support for virtualization, database clustering and replication.

All the subsystems within Unison can be linked via intelligent macros. Macros define what, how and when a specific event or command is activated. Unison is an advanced platform built for applications where scalability and high availability are of paramount concern.



## DESCRIPTION

The below features are integration specific:

**Video verification** – The system can be configured to automatically display images from a camera connected to the place where the intercom call is made.

**Presentation of door status** – Interactive icons can be placed on graphical site plans to represent intercom stations and their status. Each status should be configured as its own icon.

**Remote unlock** – Any door can be linked with an intercom station to enable remote unlock.

**Intercom queue** – In environments with many intercom stations, the Unison software can be configured to queue the calls. This enables the operator to respond to multiple requests in a speedy and methodical manner.

**Audit trail** – The system provides an Audit Trail of all intercom activities such as completed calls, answered calls, location, etc.

## INTEGRATION PARTNERS

Unison has support for integration with the following third party systems: Commende

Please refer to the PACOM datasheet on the respective manufacturer for further details about the integration.